



Job Title: SSYI Transitional Coach - # of openings: 1

Reports to: Director of Safe and Successful Youth Initiative or their Designee

Classification: Salary: Grant Funded- Full-time, (37.5 hrs. /wk.) Non-exempt

Salary: \$20.50 per hr. w/Benefits

Work Schedule: 8:30 to 5:00 pm, to include some weekday evenings and occasional Saturdays

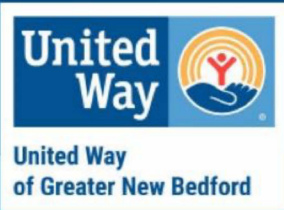
United Way of Greater New Bedford (UWGNB) fights for the health, education, financial stability and basic needs of every person in the nine communities it serves. We are actively involved in our communities, supporting organizations and strategically creating initiatives and offering services where gaps exist. Every United Way of Greater New Bedford staff member serves as an ambassador for the organization, demonstrating a culture of fundraising, service and volunteer engagement.

Since 2017, UWGNB has served as the Lead Agency for **New Bedford's Safe & Successful Youth Initiative (SSYI)**, a statewide initiative funded by the Executive Office of Health and Human Services aimed at reducing youth violence in communities. SSYI is a youth violence prevention and intervention initiative that operates in MA cities with the highest juvenile crime rates. SSYI targets a small number of young men and women ages 17-24, that local police have identified as "proven risk" or "impact players." These individuals are substantially gang involved, most likely to be a victim or perpetrator of violent weapons offense, or engaged in high volume illegal activity. SSYI reaches out to these young adults and offers a chance to redirect their lives through educational, employment, and behavioral health services.

The ideal candidate for this position will have a thorough understanding of and have strong ties to the New Bedford community and have existing relationships with its community members. They will be familiar with the youth gang culture in our community and have the experience and skills required to work effectively with very high risk young men and women.

Duties and Responsibilities:

- Engage and provide support to identified participants utilizing case management tools provided
- Work with the SSYI Director to complete Intake-Assessments/ ORAS to identify participants criminogenic factors
- Create individualized service plans (ISP's) and adopt S.M.A.R.T. Goals model for each participant
- Diligent data entry into the SSYI CRM
- Monitor participant activity related to achieving personal and programmatic goals, and providing corrective action revisions to participant portfolios as needed
- Be available to SSYI Participants for individual consultation as needed
- Maintain accurate documentation of service objectives and outcomes
- Monthly review/audit of client files to ensures plans address identified needs, are up-to-date and data quality is maintained
- Ensure that participants are knowledgeable of advocacy supports available to them
- Assist in obtaining necessary resources/ documentation to achieve portfolio management goals



- Analyze program data and plan for program improvements
- Work with the SSYI Director to create opportunities for SSYI participants in education, work force development, on the job training, and life skills
- Exhibit professionalism in all job functions, including confidentiality and establish and maintain effective relationships with all collaterals
- Work in collaboration with the New Bedford SSYI Funded Partners: New Bedford Police Department, Child and Family Services, Office of the Sheriff's Department to meet program goals and performance targets
- Attend monthly case management meetings
- Attend program-related community, initiative and committee meetings;
- Attend trainings / workshops for professional development
- Participate in weekly supervision with supervisor(s)
- Adheres to strict boundaries and professional ethics in the care of others
- Conducts crisis intervention as needed
- Commits to continuous growth and learning through consultation, training, and in-service opportunities

Desired Knowledge and Qualifications :

- Familiarity with the New Bedford community
- Understand and relate well to the target population/participants
- Knowledge of and ability to work well with local agencies and institutions that serve this population (i.e. social services, DYS, DCF, law enforcement, courts, parole, corrections and others)
- Possess strong communication and interpersonal skills
- Able to prioritize tasks and work independently in the absence of supervision
- Experience in case management
- Experience with Microsoft Office

Requirements: Minimum High School Graduate or Equivalent, Post HS education preferred and a valid driver's license and personal vehicle is required.

UWGNB requires new hires be fully vaccinated against COVID-19

Candidates should email resume and cover letter to: liveunited@unitedwayofgnb.org and list in the subject line: **SSYI Transitional Coach**

Review of applications will begin immediately and continue until position is filled