



United Way
of Greater New Bedford

128 Union Street, Suite 105 · New Bedford, MA 02740 · Tel: 508-994-9625 · Fax: 508-994-9667

Mobilizing people, partnerships, and resources to catalyze change that strengthens the communities we serve.

Job Title: Program Director, New Bedford Community Connections Coalition

Reports to: Chief Impact Officer

Work Schedule: Full time, salaried, exempt position

Introduction:

United Way of Greater New Bedford (UWGNB) is the local chapter of United Way Worldwide. It has operated since 1953, advocating for family resilience, health access, economic mobility, and educational opportunity for every person in the nine communities it serves through essential services such as the Family Resource & Development Center, Hunger Commission, and New Bedford Community Connections Coalition. Additionally, United Way funds local organizations whose programming addresses these issues and matches them with volunteers through Volunteer SouthCoast.

Since 1996, UWGNB has operated New Bedford Community Connection Coalition (NBCCC) funded by the Department of Children and Families (DCF). The NBCCC works to prevent child abuse and neglect, strengthen families, and build healthier communities. NBCCC takes on a leadership role within the City of New Bedford and supports the work of Patch, which utilizes a neighborhood-based welfare practice model for families within two identified areas of New Bedford.

Position Summary:

The Director of the New Bedford Community Connections Coalition reports to the Chief Impact Officer and serves in a senior role at the United Way of Greater New Bedford. This position focuses on ensuring NBCCC is taking a significant role within the city and surrounding areas to facilitate collaborative strategies that build neighborhood-based networks of family support.

Duties and Responsibilities:

General:

- Work closely with colleagues in the community to be knowledgeable about the social, health, and educational opportunities and emerging needs for families and children within our area
- Develop constructive and mutually beneficial connections with local service providers, community leaders, parents, youth, and other community stakeholders in efforts to prevent child abuse and neglect
- Collaborate with CFO on budgets, amendments, and State reporting
- Supervise and support the work of the NBCCC/Patch Family Advocate

Specific to NBCCC:

- Coordinate the development and implementation of NBCCC's annual action plan
- Convene NBCCC's Advisory Board of community stakeholders on a bi-monthly basis
- Oversee the day to day activities and logistics of NBCCC including staff, volunteer, and/ or intern oversight, financial reporting and budgetary oversight, planning and implementation of projects and external grants as necessary
- Convene and/or actively participate in collaborative community efforts to address gaps in local services for families and children with every effort to bring out the voice of parents and residents in the city
- Work closely with the Family Resource & Development Center (FRDC) and Patch Team, including the Family Advocate to identify gaps in services and supports for families
- Create opportunities for parent leadership and capacity-building for families
- Prepare and maintain records, data, and reports as required by UWGNB, DCF, and other private funding sources when applicable
- Attend statewide and regional meetings and trainings, as required
- Stay current with research and best practices in the field of family support and evidence based parenting programs
- Contribute to United Way's overall success and impact by working with the Leadership Team and other Program Directors in the implementation of new initiatives and ensure integration of program operations
- Other duties as deemed necessary and appropriate by the Chief Impact Officer.

Specific to Patch*:

- Mentor Patch staff to ensure they are providing appropriate, culturally responsive, and trauma-informed services and supports to families
- Ensure that Patch staff are connected to and aware of local community resources through presentations and site visits
- Convene the Patch Leadership Team on a bi-monthly basis to oversee the implementation and continuous monitoring of the Patch child welfare practice approach.

Desired Skills and Abilities:

- Demonstrated ability to work effectively with diverse populations and a broad cross sector of the community
- Bi-Lingual/Bi-Cultural Spanish, Cape Verdean Creole a plus
- Energetic self-starter and ability to work independently
- Highly organized
- Excellent oral and written communications skills
- Demonstrated ability to manage multiple projects simultaneously



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Requirements:

- Bachelor's degree required
- Experience in social work or related human services field and/or experience working with at-risk families and communities preferred
- Familiarity with community resources and state agency health and human service provisions for families and children, particularly DCF, a plus
- A valid driver's license and personal vehicle is required, as well as a willingness to work some evenings and occasional weekends.

Candidates should email resume and cover letter to: liveunited@unitedwayofgnb.org and list in the subject line **New Bedford Community Connections Coalition Program Director**.

United Way of Greater New Bedford is an equal opportunity employer. We do not discriminate based on race, religion, color, national origin, sex, gender identity, sexual orientation, age, veteran status, medical condition, status as an individual with a disability, or any other basis applicable by law. United Way of Greater New Bedford strives to foster an inclusive and empowering environment for all employees.

**Patch is a community-based approach to child welfare practice and a partnership between the Department of Children and Families New Bedford Area Office, United Way of Greater New Bedford, and the New Bedford Community Connections Coalition. The Patch model links the protection work of DCF with the prevention work of family support. The NBCCC and Patch Family Advocate (FA) work to assist two "Patch" units and families involved through the DCF New Bedford Area Office. NBCCC supports both DCF Patch Units with various supports and resources throughout the year; including coordinating basic need support and continuously sharing community resources and event opportunities for families.*